

## Job/Position Description

<b>Position Title:</b> Director of Business Services	<b>Department Name:</b> Methodist College
<b>UPH Affiliate:</b> Methodist College	<b>Department Number:</b> 4060000
<b>Effective Date:</b> 10/2021	<b>Review Date(s):</b> 10/2024
<b>Prepared By:</b> Human Resources	<b>Approved By:</b> Chancellor
<b>Position Reports To:</b> Chancellor	

### Description of Position:

Provide a "snapshot" or the principal purpose or focus of the position, consisting of no more than three to five sentences. This summary should provide enough information to differentiate the major function and activities of the position from those of other positions.

The Director of Business Services provides effective and efficient management of bursar, purchasing/ supply chain lead, and financial aid department. This role is responsible for daily management of the Methodist College Café and Store.

### Essential Functions/Responsibilities:

Essential functions are the duties and responsibilities that are essential to the position (not a task list). Do not include if less than 5% of work time is spent on this duty. Be specific without giving explicit instructions on how to perform the task. Do not include duties that are to be performed in the future. Duties should be action oriented and avoid vague or general statements.

### % of Time (annually)

#### Organizational Financial Leadership

- Collaborates regarding strategies across a broad spectrum of college-wide issues
- Assists and advises in long-term strategic financial plan
- Oversees all college purchasing
- Provides a strong customer service approach within the entire finance/financial aid organization, clearly demonstrating that finance is a support operation intended to help the academic enterprise succeed
- Performs all duties as assigned by the Chancellor

10%

#### Leadership of following functional areas:

- Accounts payables include: bill processing, credit card reconciliation, advance reconciliation
- Assist in the training of staff with budget responsibilities when needed
- Billing to include: insuring all billing is timely and accurate. Maintains students accounts and insures collection of funds due to college.
- Reconciliations to include: reconciliation of bank, acidity deposits/transfers, student account (MAP, Pell)
- Works with Financial Aid in insuring good customer service with students and proper handling of all financial aid awards
- Work with the scholarship committee and Foundation on scholarship processes including awarding.
- Daily management of the Café and Store.

25%

#### Contracts

- Manage and track on contracts within Methodist College to ensure timely renewals.

10%

#### Oversight of Food and Retail Management Financials

- Management of the Café/Store, inventory and retail systems.
- Manage the internal catering process and get proper journal entries to the Director of Business Services monthly.

35%

<b>Setup of Academic Year in Student Information System</b> <ul style="list-style-type: none"> <li>• Setup of tuition, fees, programs, and refund period at set timelines throughout the year</li> <li>• Work with registrar, Bursar and Website contact to make sure finance information is up to date on all websites and academic calendars</li> <li>• Authorize each term in CAMS on the first day of class</li> </ul>	10%
<b>Basic UPH Methodist College Performance Criteria</b> <ul style="list-style-type: none"> <li>• Demonstrates the UnityPoint Health Values and Standards of Behaviors as well as adheres to policies and procedures and safety guidelines.</li> <li>• Demonstrates the Methodist College Values and Standards of Behaviors as well as adheres to policies and procedures.</li> <li>• Demonstrates ability to meet business needs of department with regular, reliable attendance.</li> <li>• Employee maintains current licenses and/or certifications required for the position.</li> <li>• Practices and reflects knowledge of HIPAA, TJC, DNV, OSHA and other federal/state regulatory agencies guiding healthcare.</li> <li>• Practices and reflects knowledge of FERPA with respect to protecting the privacy of student education records.</li> <li>• Completes all annual education and competency requirements within the calendar year.</li> <li>• Is knowledgeable of college compliance requirements. Brings any questions or concerns regarding compliance to the immediate attention of leaders. Takes appropriate action on concerns related to compliance.</li> </ul>	10%

**Disclaimer:** This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that required of the employee. Other duties, responsibilities and activities may change or be assigned at any time with or without notice.

<b>Demonstration of UPH Values and Standards of Behaviors</b> Consistently demonstrates UnityPoint Health's values in the performance of job duties and responsibilities	
<b>Foster Unity:</b>	<ul style="list-style-type: none"> <li>• Leverage the skills and abilities of each person to enable great teams.</li> <li>• Collaborate across departments, facilities, business units and regions.</li> <li>• Seek to understand and are open to diverse thoughts and perspectives.</li> </ul>
<b>Own The Moment:</b>	<ul style="list-style-type: none"> <li>• Connect with each person treating them with courtesy, compassion, empathy and respect</li> <li>• Enthusiastically engage in our work.</li> <li>• Accountable for our individual actions and our team performance.</li> <li>• Responsible for solving problems regardless of the origin.</li> </ul>
<b>Champion Excellence:</b>	<ul style="list-style-type: none"> <li>• Commit to the best outcomes and highest quality.</li> <li>• Have a relentless focus on exceeding expectations.</li> <li>• Believe in sharing our results, learning from our mistakes and celebrating our successes.</li> </ul>
<b>Seize Opportunities:</b>	<ul style="list-style-type: none"> <li>• Embrace and promote innovation and transformation.</li> <li>• Create partnerships that improve care delivery in our communities.</li> <li>• Have the courage to challenge the status quo.</li> </ul>

<b>Demonstration of Methodist College Values and Standards of Behaviors</b> Consistently demonstrates Methodist College's values in the performance of job duties and responsibilities	
<b>Human Dignity:</b>	<ul style="list-style-type: none"> <li>• Unconditional respect for the inherent worth, uniqueness, and autonomy of individuals.</li> </ul>
<b>Integrity:</b>	<ul style="list-style-type: none"> <li>• Displaying strong moral character and acting in accordance with accepted standards of behavior and an appropriate code of ethics.</li> </ul>
<b>Inquiry:</b>	<ul style="list-style-type: none"> <li>• An active process of exploration and investigation that leads to understanding and construction of knowledge throughout one's life.</li> </ul>
<b>Social Justice:</b>	<ul style="list-style-type: none"> <li>• Acting in accordance with fair treatment regardless of gender, economic status, race, religion, ethnicity, age, citizenship, disability, or sexual orientation.</li> </ul>

#### QUALIFICATIONS:

	Minimum Requirements	Preferred or Specialized
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	Identify items that are minimally required to perform the essential functions of this position.	Not required to perform the essential functions of the position.
<b>Education:</b>	Bachelor's degree in Finance, Accounting, or related field.	
<b>Experience:</b>	Five years of progressively responsible experience in a business field including budgeting, inventory and financials.	Higher education experience in Finance, Accounting, Financial Aid or related area.
<b>License(s)/Certification(s):</b>	Eligibility for membership of a professional accounting body	
<b>Knowledge/Skills/Abilities:</b>	<p>Knowledge of:</p> <ul style="list-style-type: none"> <li>Generally Accepted Accounting Principles</li> <li>account reconciliation methods and techniques</li> <li>procurement, inventory control and asset management methods</li> <li>integrated business and enterprise software</li> <li>budget preparation, monitoring and administration</li> </ul> <p>Skills:</p> <ul style="list-style-type: none"> <li>Skill in utilizing computerized accounting systems, inventory systems and Microsoft Office applications which affect assigned work</li> <li>Skill in analyzing accounting problems and taking effective corrective action</li> </ul>	
<b>Other:</b>	Use of usual and customary equipment used to perform essential functions of the position.	

**SCOPE:** Position has supervisory responsibilities? Yes ☒ or No ☐ If yes, complete below.

<b>Number of Employees Supervised</b> (Complete if position has supervisory responsibilities of individuals)			
	Direct	Indirect	Total
Exempt	2	1	3
Non-Exempt	3	1	4
Total	5	2	7

<b>Budget Control</b> (Complete if position has budget responsibilities)	
Annual Operating Budget (including payroll)	
Annual Revenue/Sales	
<b>Other Scope Measurements</b>	
Pertinent to the position, such as number of beds, number of units/departments, number of employees leading, cases per month, etc.	
Item	Number

**Mental/Cognitive Demands:**

(List any special mental and cognitive abilities required by the position in your specific environment)

- Ability to analyze complex problems, identify solutions and demonstrate critical thinking
- Ability to communicate effectively both verbally and in writing
- Ability to multi-task, organize, prioritize, and follow multiple projects and tasks through to completion
- Ability to complete tasks with attention to detail
- Ability to work independently while contributing to a team environment
- Ability to maintain strict confidentiality related to sensitive information
- Ability to exercise sound judgement, seeking advice when appropriate
- Ability to establish and maintain effective working relationships with others

**WORKING CONDITIONS:****Physical Requirements**

(Check all that apply if essential to perform job – with or without accommodations)

- |                                     |   |
|-------------------------------------|---|
| <input checked="" type="checkbox"/> | Talk/Hear (communicate, detect, converse with, discern, convey, express oneself, exchange information)  |
| <input checked="" type="checkbox"/> | See (detect, determine, perceive, identify, recognize, judge, observe, inspect, estimate, assess)       |
| <input checked="" type="checkbox"/> | Stand or Sit (stationary position)  |
| <input checked="" type="checkbox"/> | Walk (move, traverse)   |
| <input checked="" type="checkbox"/> | Use hands/fingers to handle or feel (operate, activate, use, prepare, inspect, place, detect, position) |
| <input type="checkbox"/>            | Climb (stairs/ladders) or Balance (ascent/descent, work stop, traverse)                                 |
| <input type="checkbox"/>            | Bend/Stoop/Kneel  |
| <input type="checkbox"/>            | Squat/Crouch/Crawl  |
| <input type="checkbox"/>            | Reaching/Twisting   |
| <input type="checkbox"/>            | Taste/Smell (detect, distinguish, determine)  |
| <input type="checkbox"/>            | Pushing/Pulling   |

**Lifting Requirements**

(Check appropriate category to perform job – with or without accommodations)

- |                                     |  |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | <b><u>Level 1; Sedentary Work:</u></b> Exerting up to 10 pounds of force occasionally, and/or a negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally, and all other sedentary criteria are met.         |
| <input type="checkbox"/>            | <b><u>Level 2; Light Work:</u></b> Exerting up to 20 pounds of force occasionally or up to 10 pounds of force frequently, and/or a negligible amount of force constantly to move objects. Requires walking or standing to a significant degree, pushing or pulling arm or leg controls or maintaining a production rate pace. Light work requires physical exertion of forces greater than that of sedentary work. |
| <input type="checkbox"/>            | <b><u>Level 3; Medium Work:</u></b> Exerting up to 50 pounds of force occasionally, and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.  |
| <input type="checkbox"/>            | <b><u>Level 4; Heavy Work:</u></b> Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.  |
| <input type="checkbox"/>            | <b><u>Level 5; Very Heavy Work:</u></b> Exerting in excess of 100 pounds of forces occasionally, and/or in excess of 50 pounds of force constantly to move objects.  |

**Hazards and Atmospheric Conditions**

(check all that apply)

- |                                     |                                  |                          |                        |
|-------------------------------------|----------------------------------|--------------------------|------------------------|
| <input checked="" type="checkbox"/> | Normal Office Surroundings       | <input type="checkbox"/> | Vibration              |
| <input type="checkbox"/>            | Exposure to Fumes                | <input type="checkbox"/> | Mechanical Hazards     |
| <input type="checkbox"/>            | Exposure to Dust                 | <input type="checkbox"/> | Chemical Hazards       |
| <input type="checkbox"/>            | Exposure to Extreme Temperatures | <input type="checkbox"/> | Electrical Hazards     |
| <input type="checkbox"/>            | Wet and/or Humid                 | <input type="checkbox"/> | Radiant Energy Hazards |
| <input type="checkbox"/>            | Noise                            | <input type="checkbox"/> | Explosives Hazards     |
| <input type="checkbox"/>            | Mists or Gases                   | <input type="checkbox"/> | Burn Hazards           |

Other/Comments:

**HR USE ONLY**

**FLSA Designation:** Exempt

**Lawson Position Code:** 24491